

SERAMBA & ASSOCIATES C.P.A, L.L.C.

Certified Public Accountant

John L. Seramba, CPA 14 Commerce Streets, Suite 109

Phone: (908) 806-8090

Email: jseramba@seramba.com

Flemington, NJ 08822

FAX: (908) 806-8207

pseramba@seramba.com

seramba@seramba.com

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To Our Clients and Friends

It has been quite a year for all of us. During the year 2021 and 2020 we have seen a covid virus pandemic, small business closings, unemployment increase, and identity theft which created a major problem to all our families and our pocketbooks. We have seen the resilience of our clients adjusting to the new real and surviving the covid-19 pandemic financially. We have also seen a change in the way our firm had to handle the scheduling of appointments and filing of the taxpayer tax returns. All this was made necessary due to the restrictions the COVID virus placed on our business as directed by the governor of New Jersey.

For your safety, live appointments are being restricted. We are recommending the following options in preparing your tax return:

- 1) **Drop-off.** As of now we are accepting drop-offs (we have a secure red mailbox in our hallway outside our office). When dropping your package, please include contact phone or e-mail so we can confirm receipt.
- 2) **Mailing in** your tax information. (Use the above address) include best contact phone or e-mail.
- 3) **Upload on Portal.** Our portal on our website: [www. seramba.com](http://www.seramba.com). Send us your email and we will send you an invitation to access the portal.
You will receive your completed tax return via portal. We can discuss your tax return via virtual conference.
- 4) **E-mail.** seramba@seramba.com, jseramba@seramba.com. When emailing, we request you send your complete information in one email only. (Multiple emails can result in some information getting separated). Voluminous paperwork (over 25 pages) should be mailed in, dropped off or sent via portal.

Once your return is completed, we can schedule a conference call to go over any questions or concerns you may have. Form #8879 must be signed and in our possession before we are able to e- file your return.

If we are mailing your tax return, we use USPS two-day priority.

Note: Refunds could be up to 6 months delayed due to IRS backlog from last year. Filing early is an advantage for refunds and reducing fraud/identity theft.

Identity Theft Protection Offer

Our firm is now offering for \$10 extra per return identity theft protection and identity theft assistance from Tax Protection Plus. This program is being offered by tax program provider Pro Series, in order to help in audit assistance and id theft restoration. We are offering this service to protect our clients mainly in the filing of fraudulent tax returns. We encountered this identity theft in handful of clients during the 2020 tax year. We have seen the increase in identity theft of children's identities, as well as the taxpayers due to breaches in health care industry, social security administration, FAFSA, IRS, and other compromised data bases.


These breaches resulted in rejections of taxpayer's electronically filed tax returns by the IRS. This was due to the use of filed fraudulent tax returns using the clients or dependents' stolen identities.

For the year 2021 there are no major changes in the tax law. Please visit our website **seramba.com** for current COVID tax updates and information.

Seramba & Associates CPA LLC would like to encourage you to keep in touch with us year-round so no major surprises may arise when filing your 2021 Tax Return. To assist you in gathering the necessary information, we are enclosing some helpful pages, i.e., income tax deduction checks off list, listing of deductible items. **Please read these carefully as some information has recently changed.**

We are ready to serve you and would be pleased to discuss any questions concerning any current or future services. Covid has changed the way we all our conducting business. Please call the office for a consultation on how best for us to serve and handle the processing of your tax return.

Sincerely,


Seramba & Associates CPA, L.L.C.

Enclosures